

# DINOMANIA LTD TERMS AND CONDITIONS 2026

## 1. Definitions

Company refers to Dinomania Ltd. Client refers to the person or organisation making the booking. Event refers to any performance or workshop. Equipment refers to all items supplied.

## 2. Bookings & Payment

A booking is confirmed once agreed in writing and deposit received where applicable. Deposits are non-refundable but may be transferred at Dinomania Ltd's discretion. Full payment must be made within agreed terms.

## 3. Client Responsibilities

The Client is responsible for ensuring a safe environment for the event. This includes providing suitable space, safe access, and supervising all attendees, particularly children. The Client is solely responsible for crowd control, ensuring audiences remain at a safe distance and follow instructions. The Client is also responsible for providing appropriate first aid cover during the event. Any damage caused by negligence or failure to follow instructions may be charged to the Client.

## 4. Health & Safety

The Company reserves the right to stop, delay, or modify performances if safety is compromised. All instructions from Dinomania staff must be followed at all times. Unsafe behaviour or abuse towards staff will result in immediate termination of the event without refund.

## 5. Performance Conditions

Dinosaurs require suitable space and safe conditions to operate. Some dinosaurs require flat, dry surfaces and sufficient clearance. Outdoor performances are weather dependent and may be modified or cancelled if conditions are unsafe.

## 6. Cancellations

Cancellations must be made in writing. Deposits are non-refundable. If cancellation occurs within 7 days of the event, the full booking fee may be charged.

## 7. Force Majeure

The Company is not liable for failure to perform due to events beyond its control including but not limited to extreme weather, illness, transport disruption, or venue issues.

## **8. Liability**

The Company holds appropriate public liability insurance. Liability is limited to the value of the booking. The Company is not liable for indirect or consequential losses.

## **9. School Workshops**

Group sizes must be adhered to unless otherwise agreed. A suitable hall or space must be provided. Staff must supervise children at all times. Setup and pack down time must be accommodated.

## **10. Equipment & Access**

Large dinosaurs require adequate clearance, space, and safe access. Vehicle access close to the performance area is required. The Company cannot carry heavy equipment up stairs unless agreed in advance.

## **11. Ticketed Events**

Tickets must be paid in full at time of booking. Tickets are non-refundable except where the Company cancels or reschedules the event and the customer cannot attend.

## **12. Photography & Media**

The Company may take photos and videos for promotional purposes. Any objections must be made in writing prior to the event.

## **13. Data Protection**

All personal data is handled in accordance with UK GDPR. Please refer to the Company privacy policy for full details.

## **14. General**

These terms form the full agreement between the Company and Client and are governed by the laws of England and Wales.